

Dear clients, partners and friends!

I would like to present IXPress – the official IXcellerate newspaper; distribution will be on a monthly basis to keep you informed with all IXcellerate news, events and achievements.

The first issue of IXPress in 2020 coincides with the beginning of the year's second quarter which is traditionally busy with multiple events and announcements. However, this year the situation has become very different for everyone, including IXcellerate. The Covid-19 pandemic has forced us to readjust our plans and activities. But in spite of that, the work at IXcellerate continues, as we keep delivering our services at 100%.

Our team in Russia is now being led by Konstantin Borman, a world class expert in the data center and telecommunication industries.

On top of his main duties Konstantin Borman also supervises a dedicated team, tasked to combat the COVID-19 spread. The team takes all the necessary measures to ensure health and safety of all IXcellerate visitors and employees, as well as maintaining the continuity of IXcellerate's production cycle and operations.

Take care and stay safe!

Guy Willner Chairman and CEO IXcellerate

Measures against COVID-19

Since February IXcellerate has been introducing security measures to minimize the risk of COVID-19 spread: we imposed restrictions and tightened access to the IXcellerate campus, ensured 24-hour physical presence of medical staff, introduced daily medical examinations of all visitors and employees, scheduled campus desinfection. <u>Click here for more information</u>



Guy Willner (on the left) and Konstantin Borman (on the right)





Remote Hands Service

Due to the access restrictions untill April 30 we would like to remind that you can use our **Remote Hands Service** for installation and maintenance works, as well as for the delivery of equipment. IXcellerate customer service team is ready to process inbound inquiries and deliver Remote Hands services based on requests, submitted through the Zendesk client portal. You can find the complete list of Remote Hans services in the Appendix of your contract.

IXcellerate thought leadership



Commenting to **RBC**, Konstantin Borman, IXcellerate Managing Director said: "Without 24/7 running critical infrastructure and access to information assets, located in data centers and clouds, many businesses and organizations will stop". More info on RBC web-site



Data Economy published an expert interview with Guy Willner about the impact of climate change on the future of data center industry. "I believe that the whole industry should become "ready for a storm". Read more at <u>data-economy.com</u>

We welcome new IXcellerate and Eurasia Peering resident!



We are very glad that our clients now have access to services of **IPTP** — one of the global IT solutions provider.

Additionally, **IPTP Networks** is joining Eurasia Peering IX, which helps the company significantly improve its connection with major peering partners in Russia.

Other IXcellerate News

- IXcellerate Appoints John Souter to Its Advisory Board
- IXcellerate outperforms DC market in Russia by 50%
- <u>Tier III certification of IXcellerate Moscow Two</u> Datacentre proves critical to customer trust in Russia



IXcellerate Events



Due to the challenging epidemiologic situation in Russia, we have cancelled all customers events scheduled for the first half of 2020.

However, we decided not to cancel our flagship annual event, **Rockin'Russia**, and postponed it to autumn 2020. Keep an eye out for the date announcement!

In case you want to get additional information or ask a question, please, send us an email to info@ixcellerate.ru

With best regards, IXcellerate team

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